



Redmond Eye Doctors
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Dear Valued Patients,

We hope this message finds you well. We are writing to you to inform you of an upcoming change regarding the dry eye treatments performed at Redmond Eye Doctors, effective April 2024.

Upon recent review, we discovered that the gland expression procedure included in your dry eye treatments has not been covered by insurance, and we have been providing this service to you at no charge. Unfortunately, beginning April 1, we will no longer be able to continue offering gland expression without charge.

Starting from the aforementioned date, a charge of \$100.00 will be applied to the total invoice for the gland expression procedure. Please note that this fee will be separate from any billing submitted to your insurance for the overall visit. Despite our efforts, insurance providers have informed us that this reimbursement for gland expression is not feasible.

We sincerely apologize for any inconvenience this change may cause and appreciate your understanding. Should you have any questions or concerns, please do not hesitate to contact our office. Our team is here to assist you in any way possible.

Thank you for your continued trust and confidence in Redmond Eye Doctors. We look forward to serving you and continuing to provide exceptional care for your eye health needs.

Best,

Redmond Eye Doctors